



For more information about our work, please contact

WISA Wiltshire Independent Support and Advice

01380 813393

Website: <http://services.actionforchildren.org.uk/wiltshire-independent-support-advice-service/>

Telephone: 01380 813393

Action for Children

3 The Boulevard

Ascot Road

Watford WD18 8AG

Tel: 0300 123 2112

Ask.us@actionforchildren.org.uk

actionforchildren.org.uk

If you would like to know about Action for Children's policies on confidentiality and equality and diversity, please talk to your project worker.

If you are unhappy with our service, please talk to a member of staff or call Action for Children's customer service and complaints manager on 0800 328 7822. You may also be able to contact an independent body that oversees our service. Please ask a member of staff.

Registered charity nos. 1097940/5C038092/company no. 4764232



WISA Wiltshire Independent Support and Advice **01380 813393**

For Children and Young People aged 0-25 with Special Educational Needs and/or Disability and their families



INVESTOR IN PEOPLE



About our service

We are a confidential, independent, advice service for children and young people aged 0-25 with special educational needs and/or disability and their families.

We offer a free service, with practical help and a listening ear, to help you understand your rights in relation to SEN and disability.

We provide written and online resources and can support over the phone by email, or in person

We listen to you and help you to express your views and concerns both in writing and in meetings

We can support young people at tribunals

We provide information and impartial advice to help you make informed decisions

We identify additional services or organisations that may be able to help

We assist with form, letter and report writing

We support parents and young people through the Education Health and Care Plan/My Plan process, including transition from a Statement of Special Educational Need

Contact us on 01380 813393 or email wisa@actionforchildren.org.uk

We have a small team of advisors who have experience of working with parents, young people, schools and colleges, and other professionals on SEN issues.

We encourage parent participation, both at case level and at strategy level. We work closely with the Wiltshire Parent Carer Council to ensure that parents are given the best opportunities to raise concerns and influence developments.



Action for Children

Action for Children is committed to helping the most vulnerable children and young people in the UK break through injustice, deprivation and inequality.

We are one of the UK's largest children's charities, and our values – equality, passion and hope – ensure that children are at the centre of everything we do.